





Discovery

2 Breakthroughs

- 3 Assessment and evaluation
- Pursuing research excellence



MY SENSE OF SCOPUS AND SCIVAL

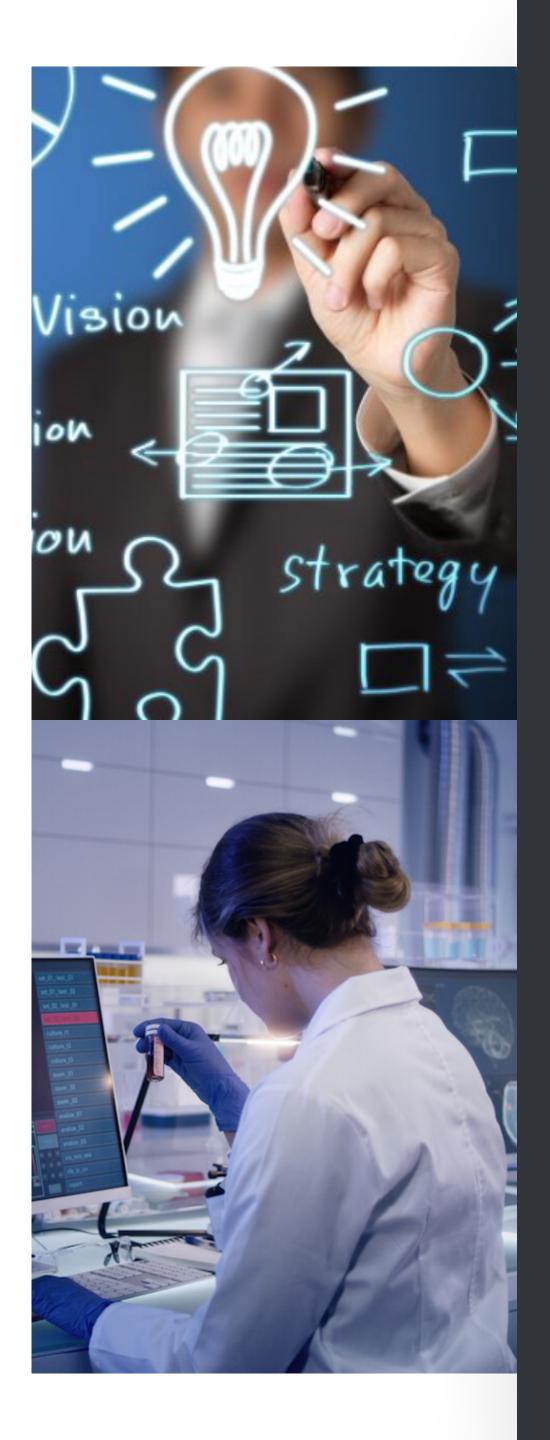




#### **CORE USERS**

It's useful to bound our discussion across user communities:

- Universities
- Government and funders
- Rankings agencies
- · Corporate R&D

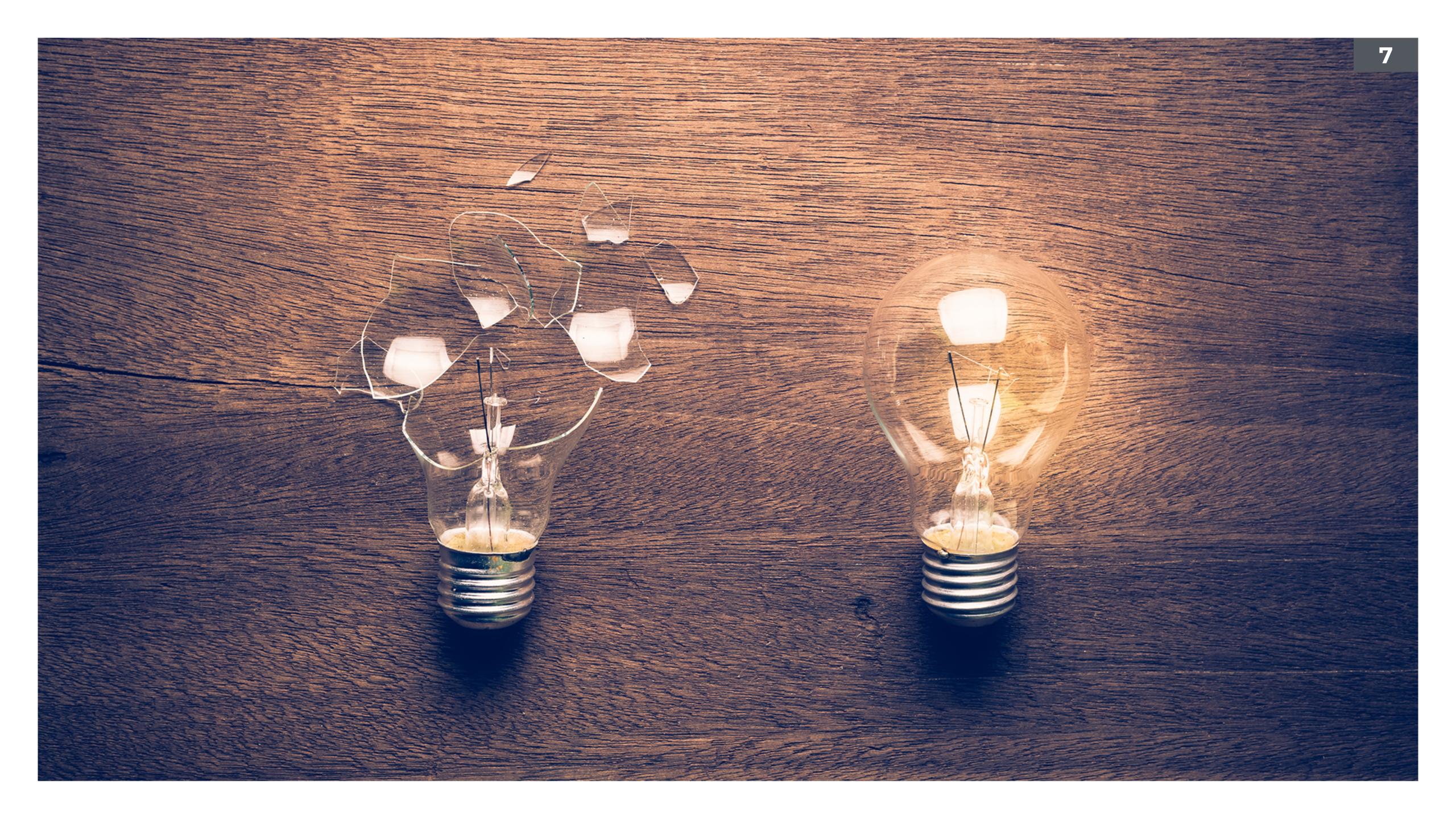


### PURSUING RESEARCH EXCELLENCE

- Execute evidence-based research strategy
- · Identifying collaborators
- Maximize grants and funding
- · Enhance research efficiency
- · Improve decision making
- Increase impact and engagement







# THE SCHOLARLY COMMUNICATIONS RELATIONSHIP

Tools like Scopus and SciVal depend on the underpinning scholarly literature base. As we think about disruptors and trends, we need to understand the forces that might impact these, and the opportunities that might eventuate.



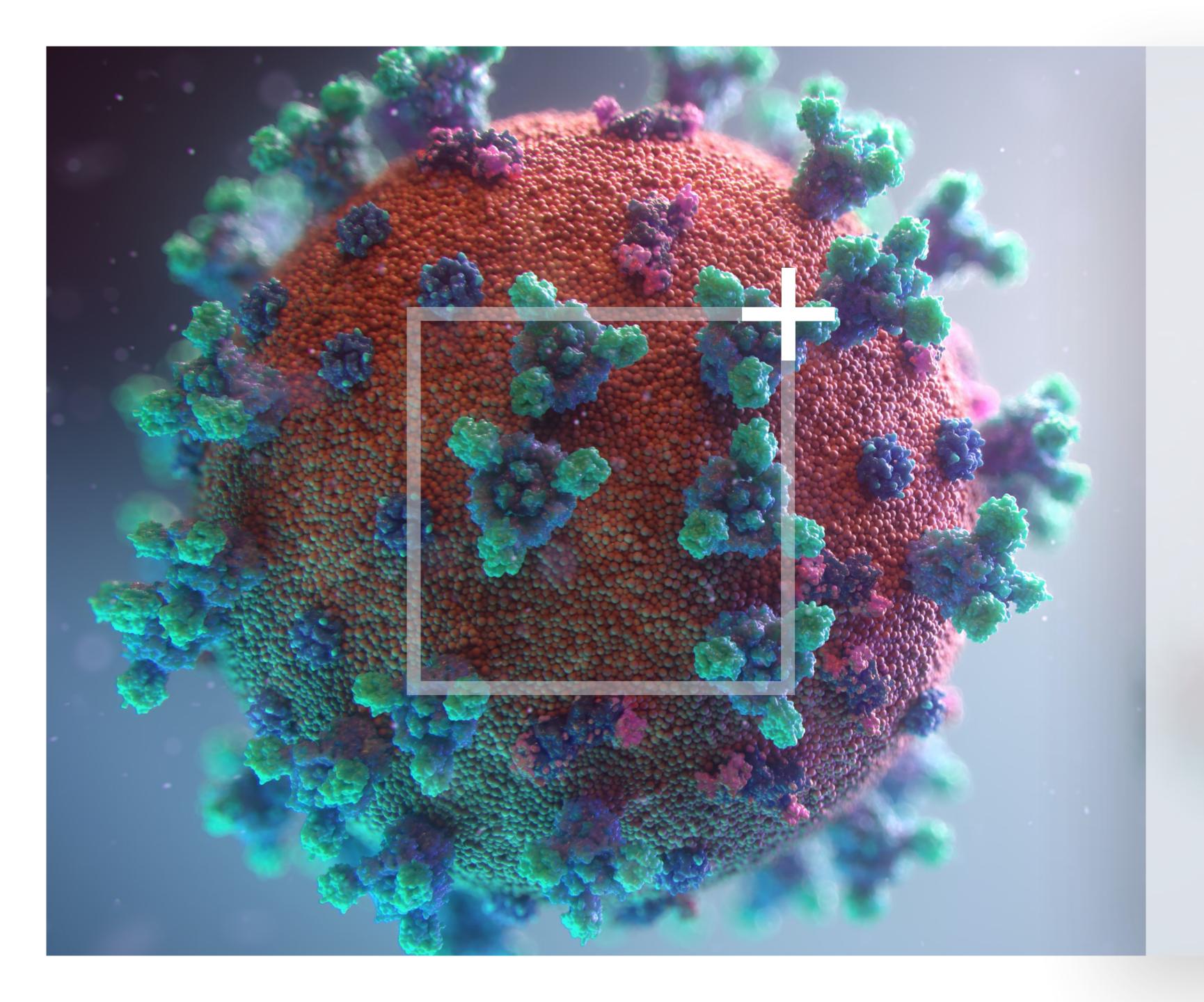
# FROM FORESIGHT TO FUTURES

Continuous
Foresight

©

Need to develop a comprehensive way of identifying drivers and signals to thrive in future

We can use this approach to anticipate Elsevier moves and identify opportunities in our own organizations



#### COVID-19 PANDEMIC

Shift of research funding
Financial pressures on universities
Faculty responsibilities (childcare, health)

Laboratory and campus closures
Loss of conferences

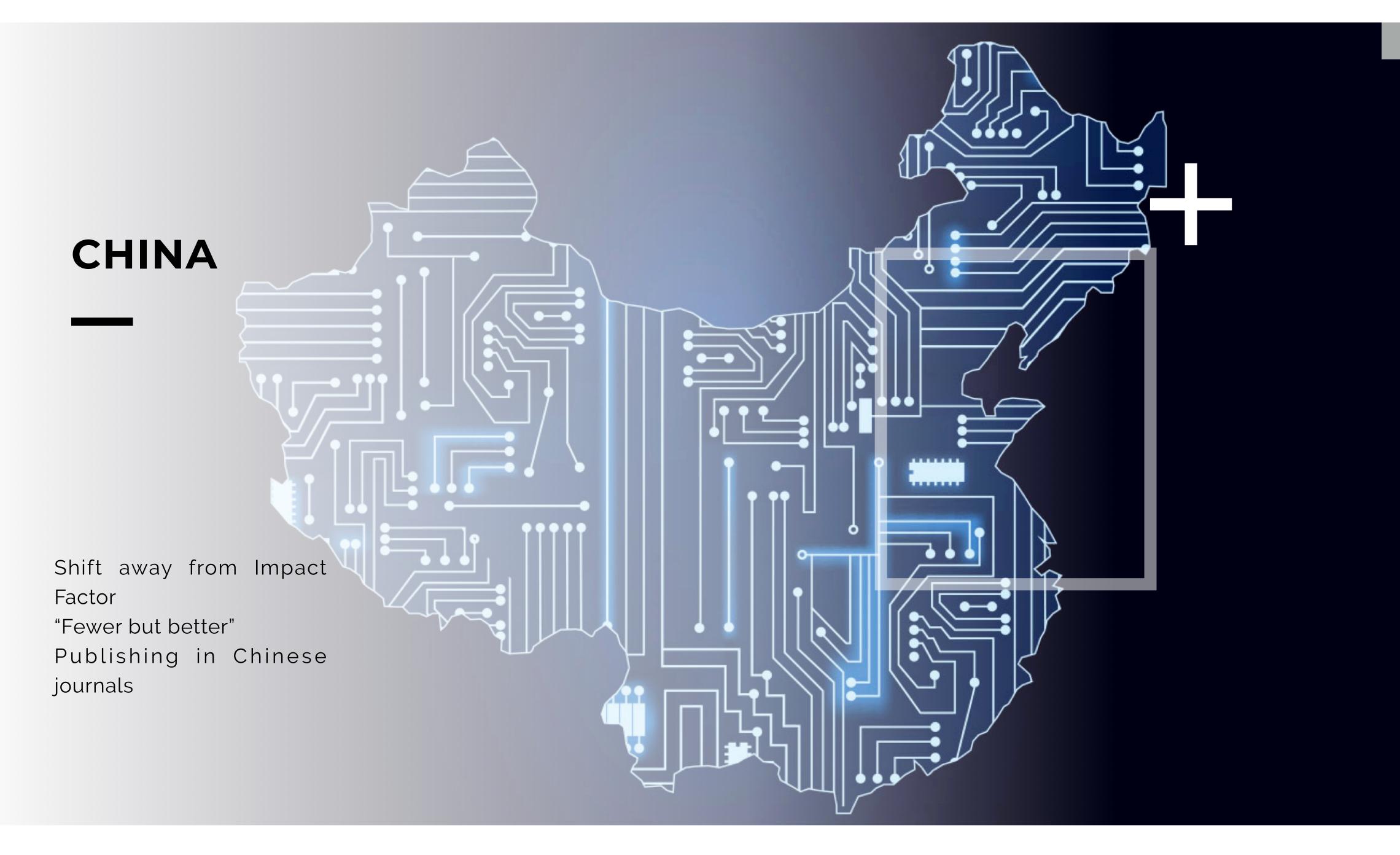


#### OPEN SCIENCE

The COVID-19 pandemic raises our awareness of the importance of science, both in research and international cooperation. The present crisis also demonstrates the urgency of stepping up information sharing through open science. The time has come for us to commit all together.

-UNESCO Director-General Audrey Azoulay





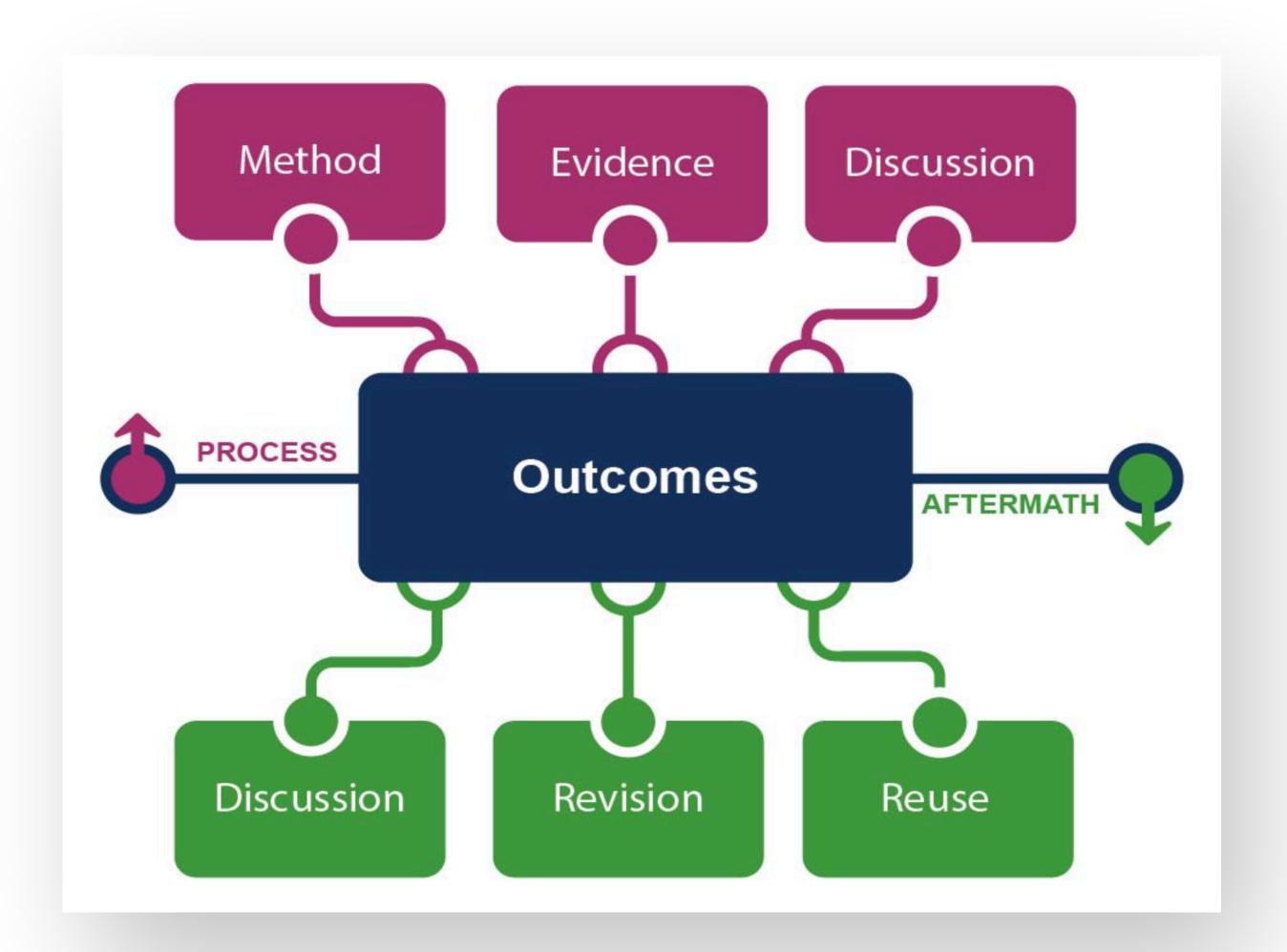
## PRESSURES IN PUBLISHING

Cost savings and outsourcing already achieved
Credit risks - serials agents and bookstores
Backfile sales exhausted
Corporate sales slowing
Customer pressures/demands for price cuts



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Lady Catherine continued her remarks on Elizabeth's performance, mixing with them many instructions on execution and raste. Elizabeth received them with all the forbearance of civility, and, at the request of the gentlemen, remained at the civility, and, at the request of the gentlemen, remained at the



#### EVOLVING SCHOLARLY RECORD

The evolution of the record from formal, general print-based, articles, reports and monographs to an array of digital artifacts such as data, protocols, code

These are important products of research

How do we evaluate them and the impact of their reuse?

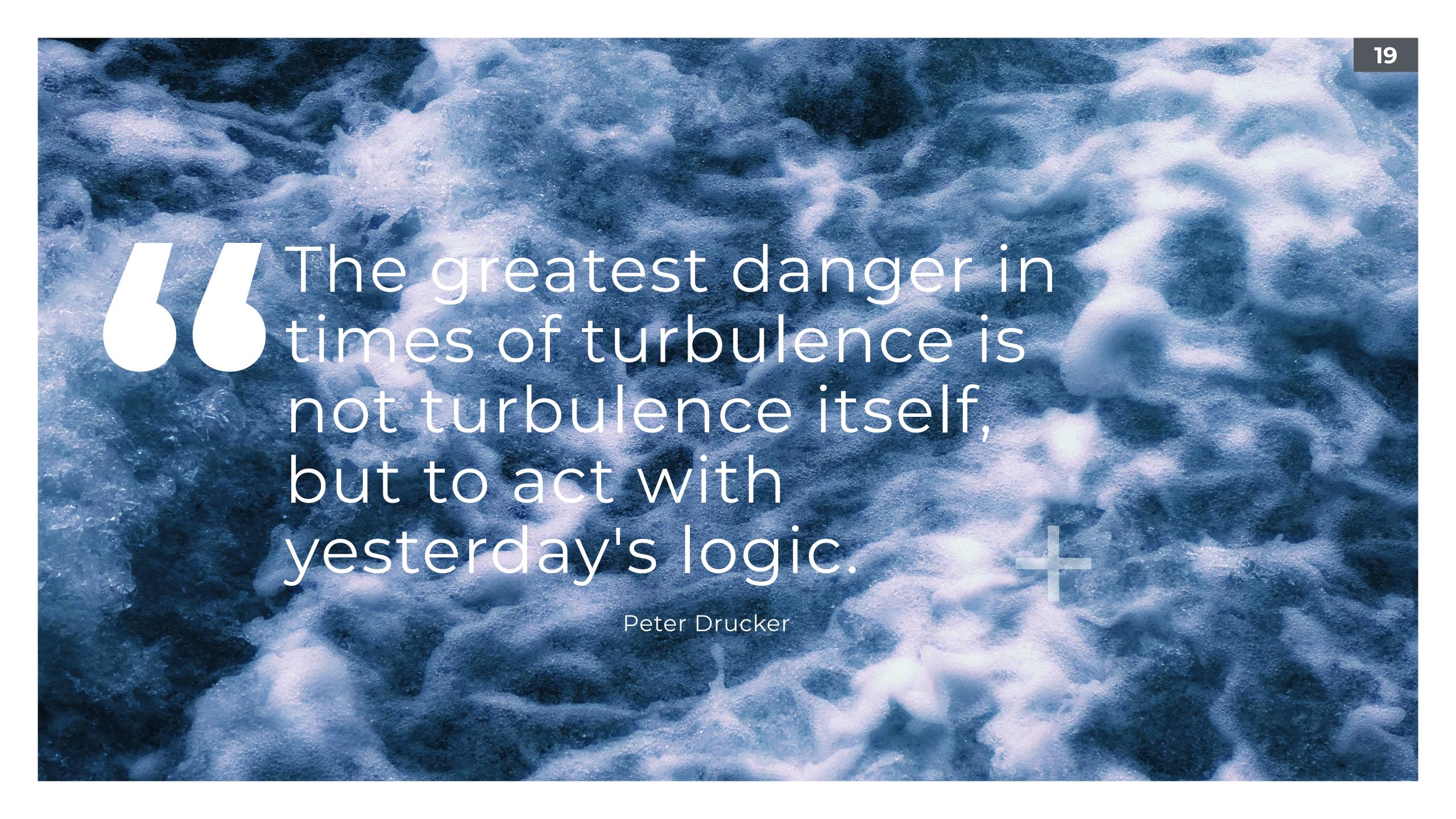




# FROM FORESIGHT TO FUTURES

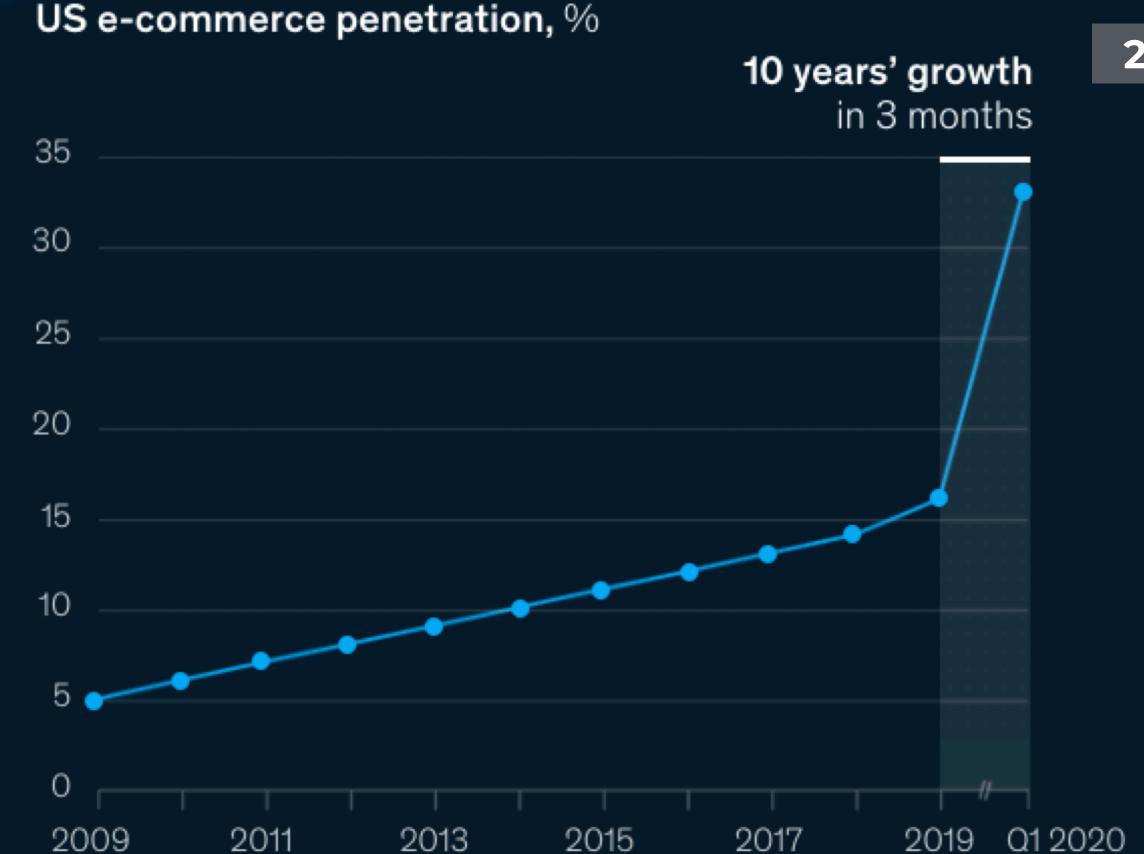
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## The leap

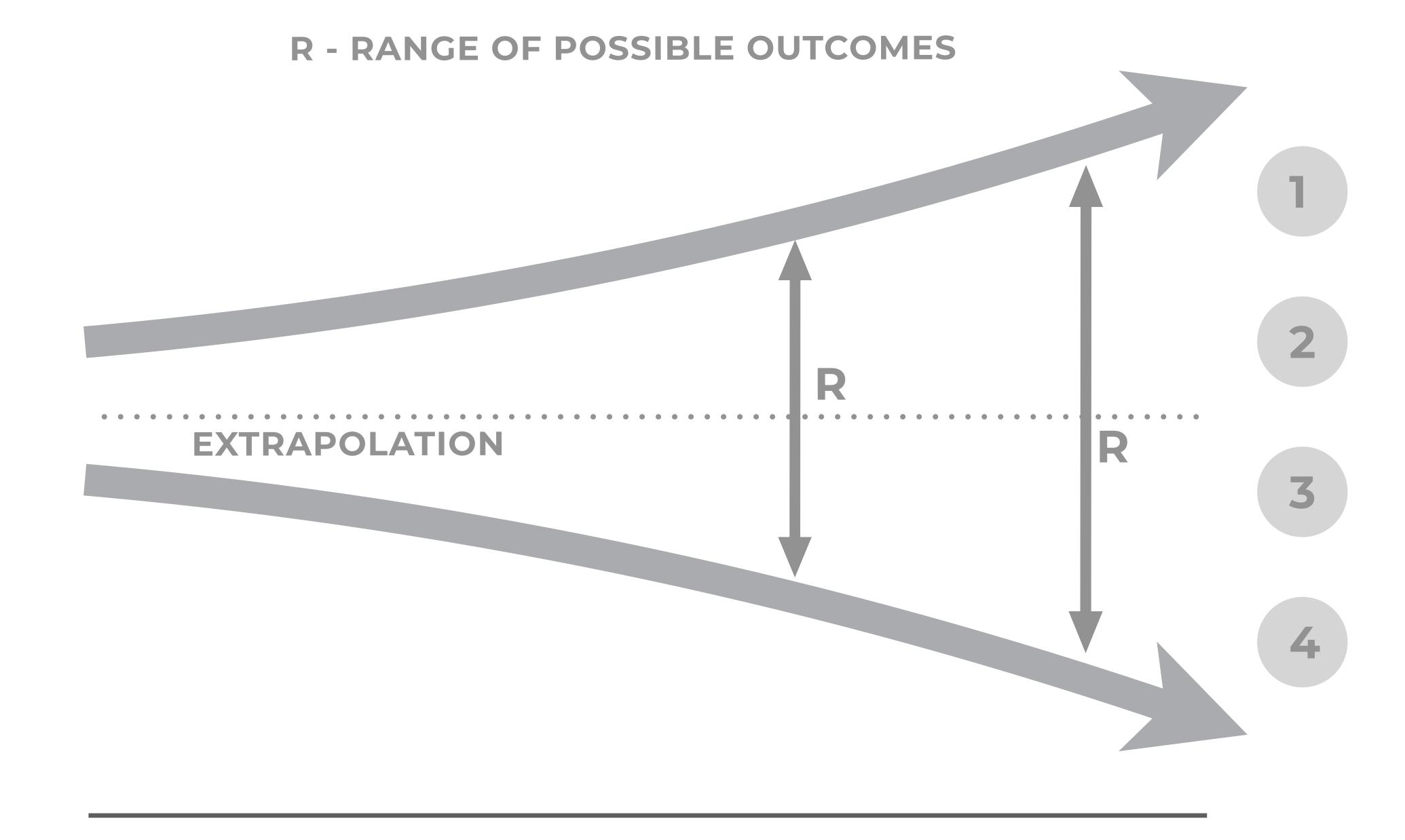
How fast is the world moving around us? Consider how quickly e-commerce has replaced physical channels in three months.



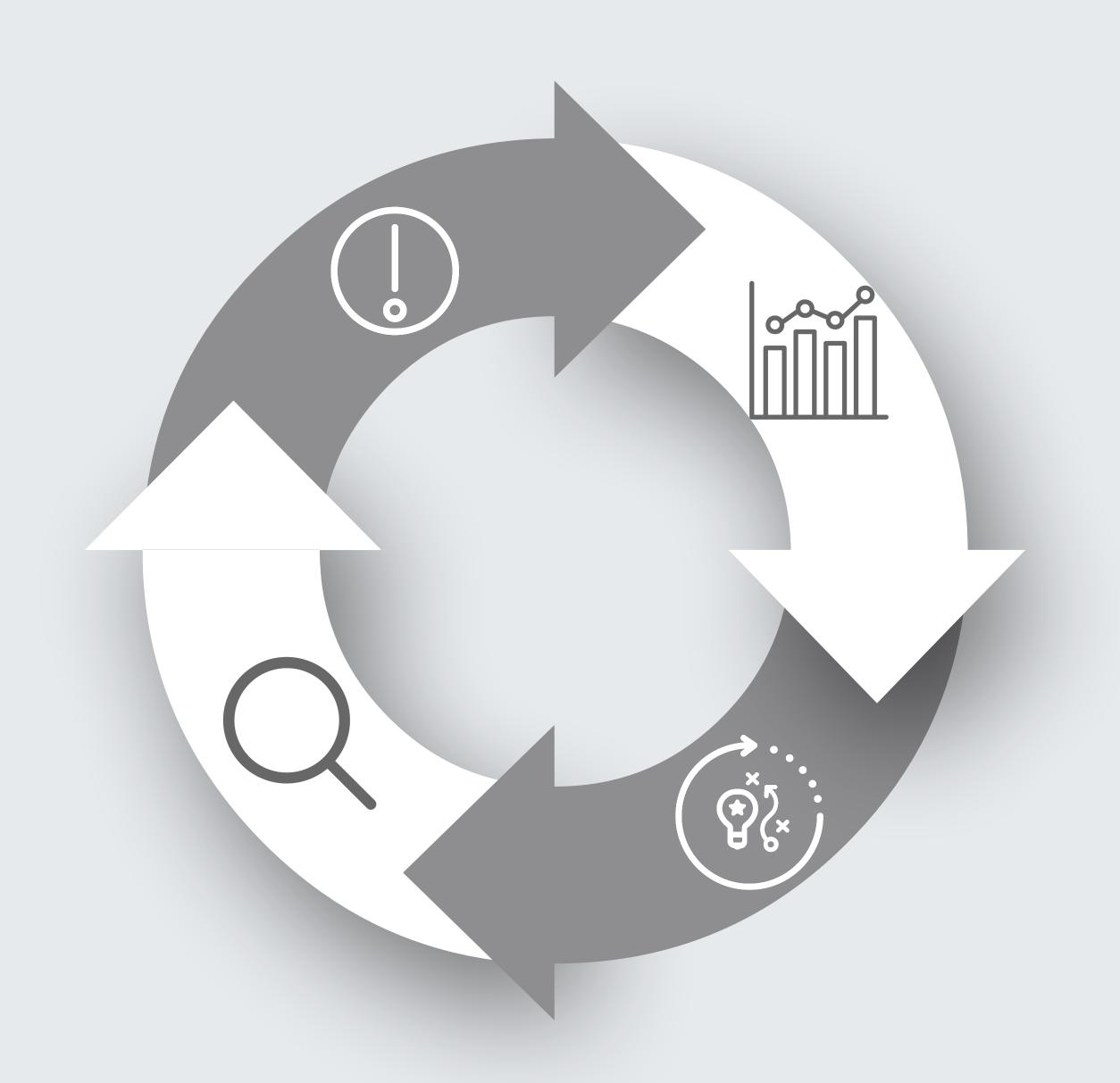
Source: Bank of America; Forrester Analytics; ShawSpring Research; US Department of Commerce; McKinsey analysis

During the early days of the pandemic, rapid growth and acceleration was seen in many areas. Those who had anticipated and invested ahead of time were most able to take advantage.

In all areas of activity, considering trends, drivers, signals can help us prepare to seize opportunities and guard against shocks,



#### TIME





Acquire trends from multiple sources



#### SYNTHESIZE

Determine trend impact



Communicate findings



PREPARE

Develop plan of action









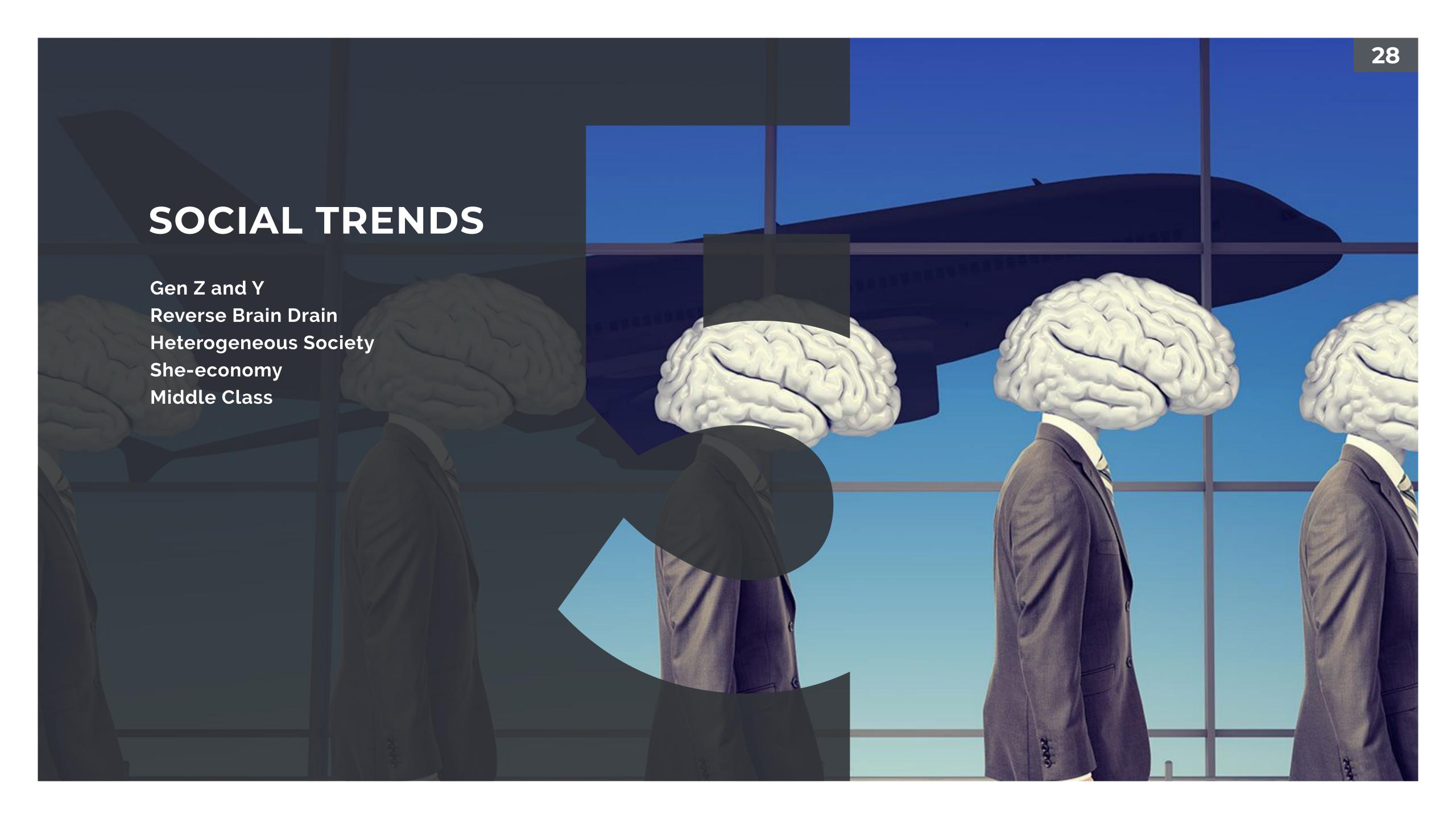
## BRICKS AND CLICKS

Digital Kiosks
Interactive Stores
New Retail Logistics Models
Integrated Omni-channel
Marketing



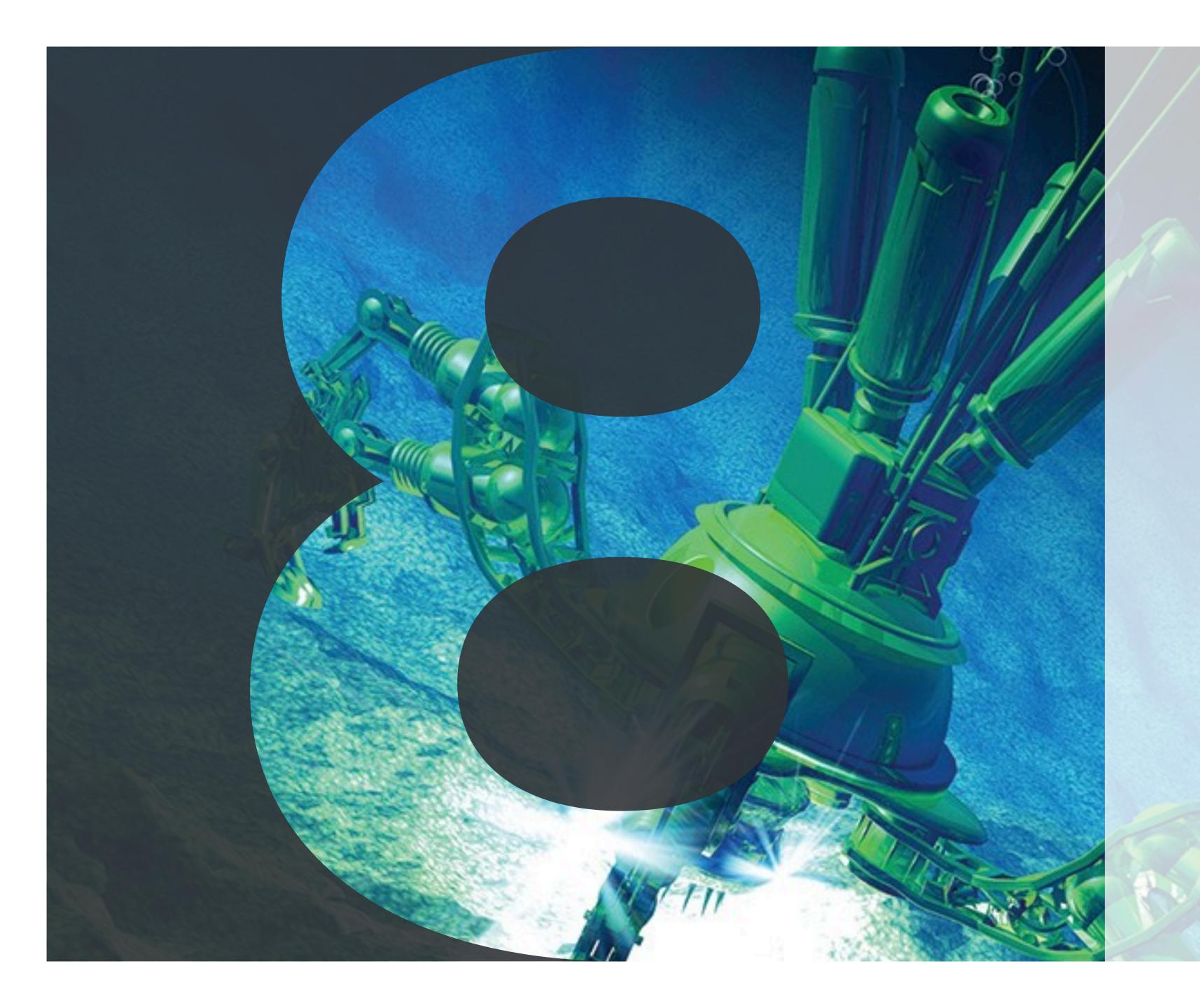
## SMART IS THE NEW GREEN

Smart Technologies
Smart Products
Smart Cities









# FUTURE OF INFRASTRUCTURE DEVELOPMENT

Transport Infrastructure
Deep Sea Mining
Future of Water Infrastructure
High-speed Rail





## FUTURE OF MOBILITY

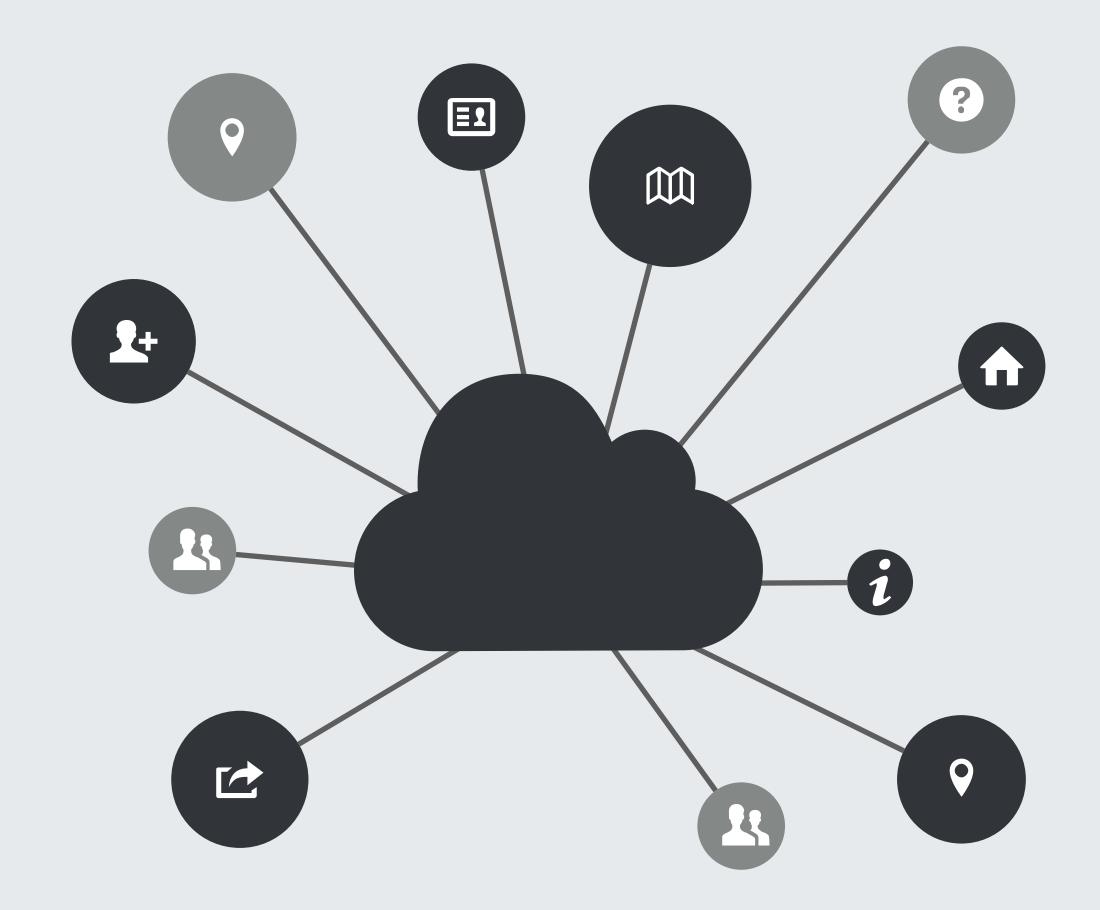
Micro-Mobility
Autonomous Cars
Telematics-based Insurance
Car Sharing
Connected Cars
Integrated Mobility





## INNOVATING TO ZERO

Vision Zero at Work
Carbon Neutral Cities
Zero Target by Cities



# STACKING TRENDS TO IDENTIFY OPPORTUNITIES

For example:

Cognitive Era

+

Connectivity and convergence

= Predictive analytics

Health

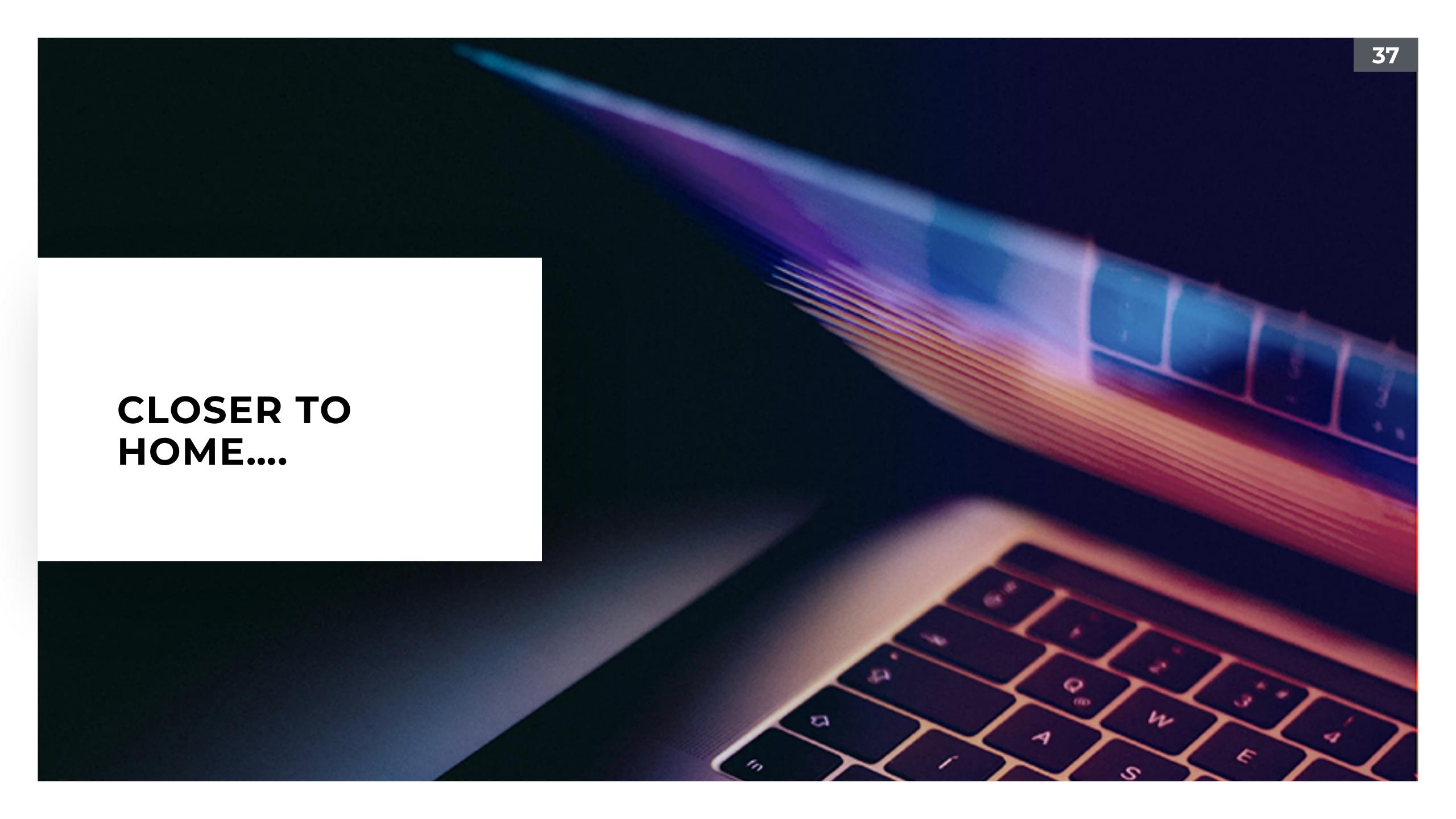
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Connectivity and convergence

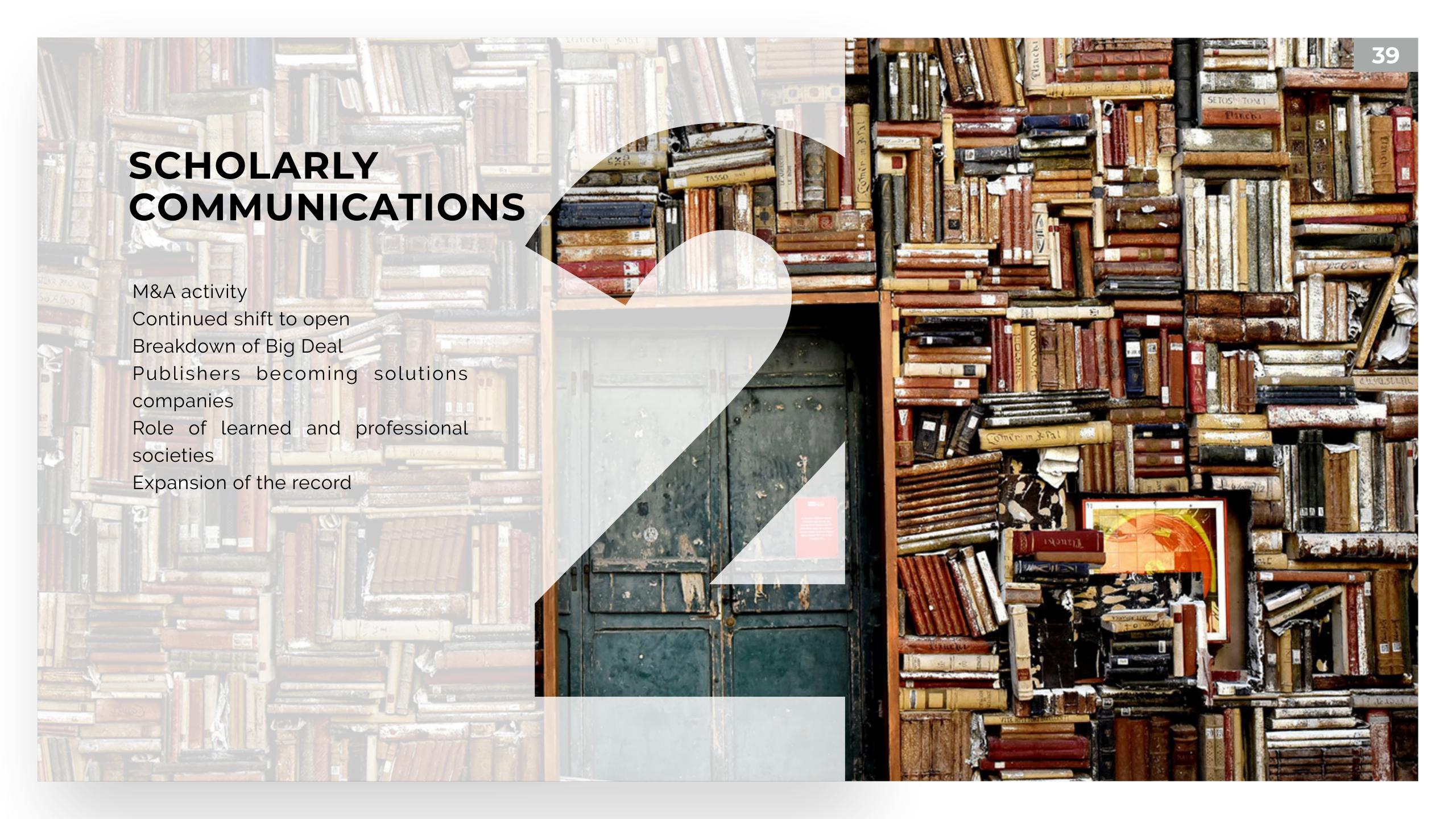
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Special Trends

= Robo Assistants





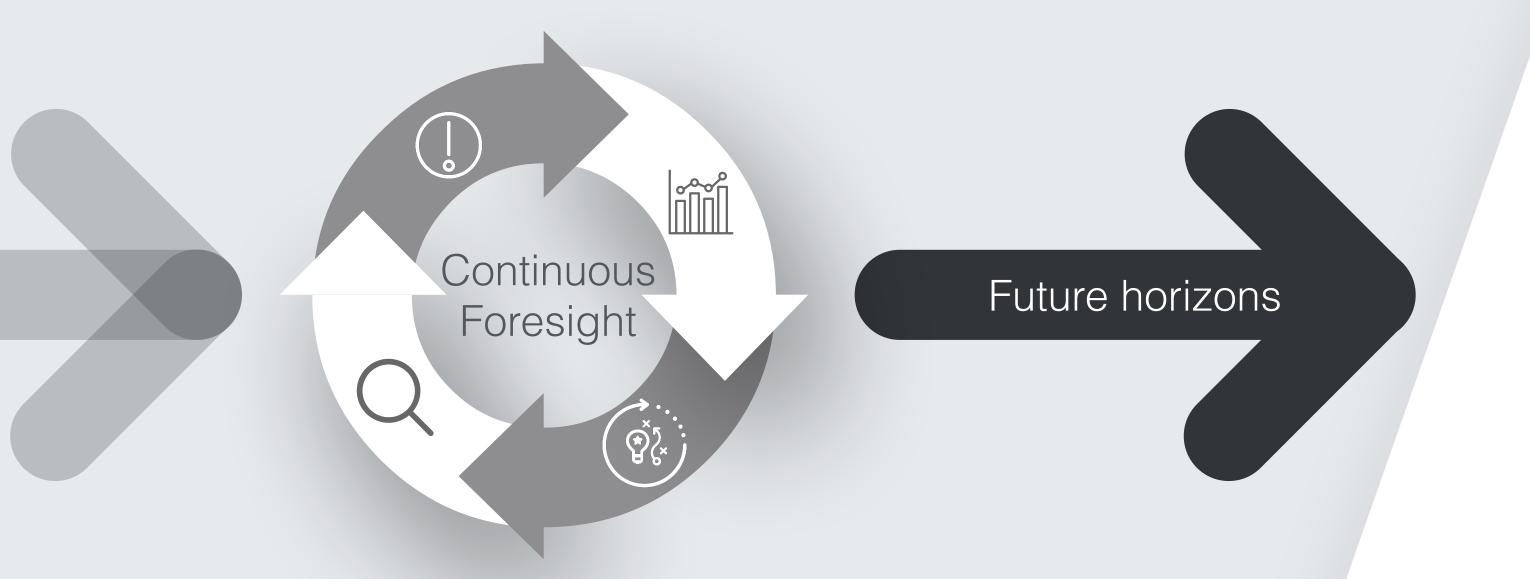




### EVALUATION & IMPACT

Tighter funding drives demand for better assessment
Researchers making their mark
Evaluating collaboration
Impact of non-traditional outputs
Availability of more powerful analytics
Precision assessment

# FROM FORESIGHT TO FUTURES



Need to develop a comprehensive way of identifying drivers and signals to thrive in future

We can use this approach to anticipate Elsevier moves and identify opportunities in our own organizations

As businesses step into the post-coronavirus future, they need to find a balance between what worked before and what needs to happen to succeed in the next normal.

#### INNOVATIVE BUSINESS MODELS

A new revenue model that defines how a company creates and capitalizes economic value, typically impacting its value proposition, product offering, operational strategies, and brand positioning.

**8**?

#### **ACM OA MODEL**

Shifts customers into priced tiers based on article output and provides reading access

# CUSTOMER VALUE CHAIN COMPRESSION

The compression in value chains as a result of advanced technologies, internet platforms, and other direct-to-consumer models that enables reduction in friction and the number of steps in customer journeys.

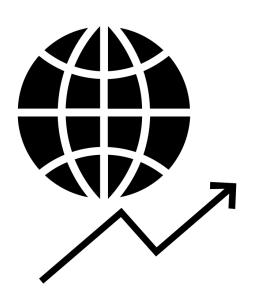






### TRANSFORMATIVE MEGA TRENDS

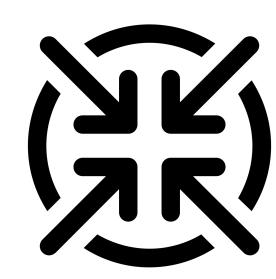
Global transformative forces of change that have a far-reaching impact on all industries, economies, and societies—and have been changing our future.





#### INTERNAL CHALLENGES

The internal organizational behaviors that prevent a company from making required changes.



#### COMPETITIVE INTENSITY

The continual increase in the competitive environment wherein more vendors are competing aggressively on each customer, lead, or opportunity.





#### GEOPOLITICAL CHAOS

Chaos and disorder arising from political discord, natural calamities, pandemics, and social unrest that impact global trade, collaboration, and business security.



New disruptive technologies that are displacing the old and significantly altering the way consumers, industries, and businesses operate.



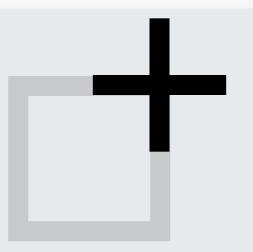


# **PORTFOLIO COMPANIES** Bringing together various aspects of research information workflow

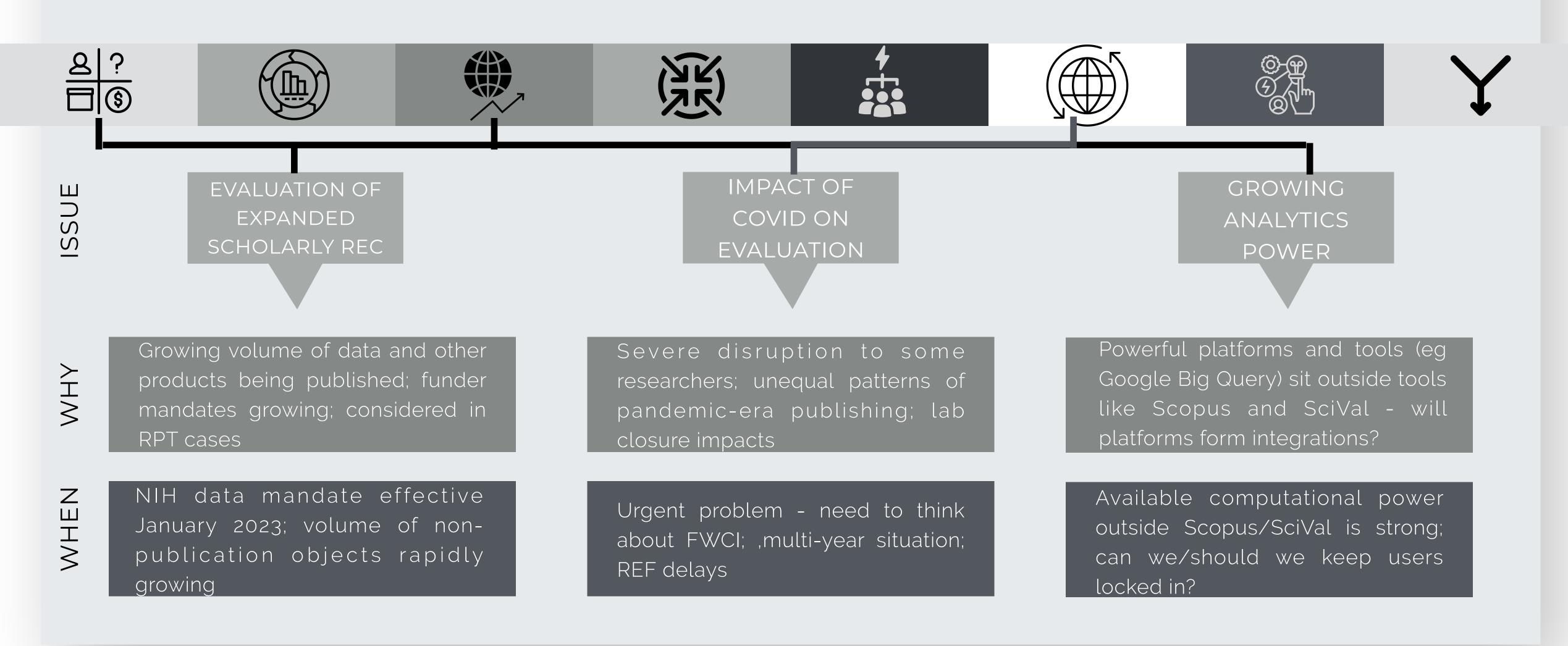
#### INDUSTRY CONVERGENCE

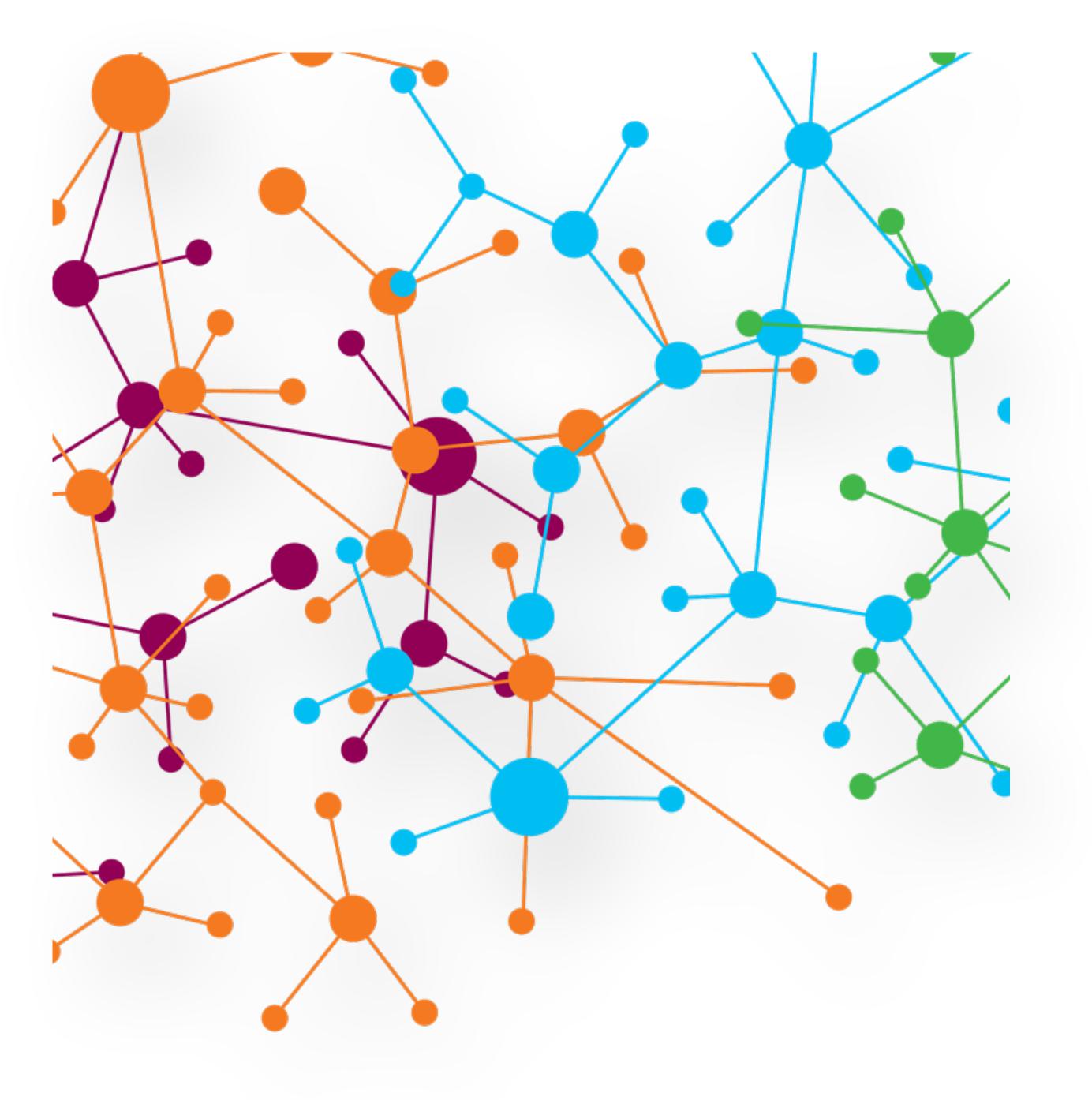
Collaboration between previously disparate industries to deliver on white space cross-industry experiences in customer applications, enabling technology, and other growth opportunities.





#### STRATEGIC SHIFTS



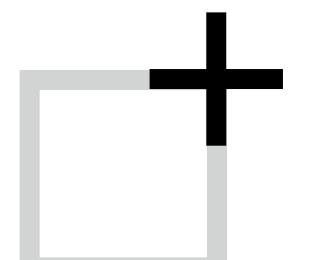


### EVALUATION BEYOND ARTICLES

How do we track scholarly contributions?
How do we incentivize behaviors? Give credit?
What will be the impact and trajectory of mandates?

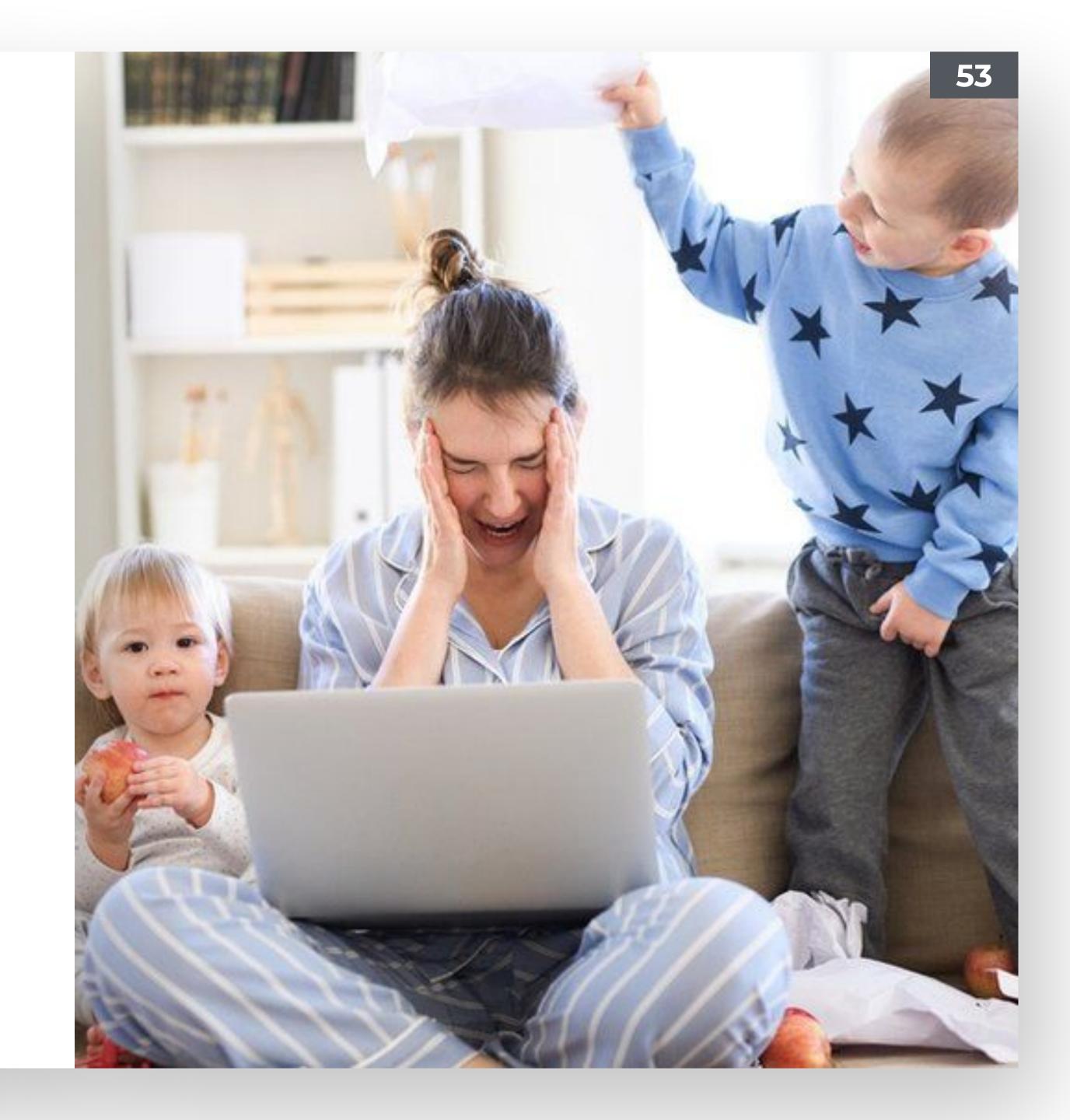
How will objects be discovered and will this take away traffic from Scopus?

How do we recognize near term impact?
What's the role and impact of preprints?
How do we manage explosive burst of research eg COVID 19?



### IMPACT OF COVID

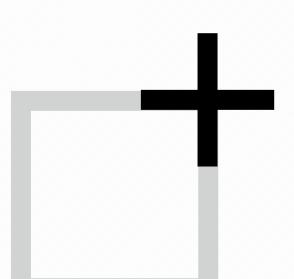
- Productivity hampered the pandemic exacerbated disparities and closed labs and grants
- 2 Shifting research funds to COVID work, and vast "bubble" of COVID material
- Jampacts on scholarship will persist for years how do we adjust evaluation criteria such as citations and funds? How to reward mentoring?





### NEW TOOLS FOR EVALUATION

The emergence of powerful tools such as Google BigQuery offer new ways to work with data. Institutional approaches to evaluation and leadership dashboards create competition. What's the link between Scopus and SciVal and CRIS systems (especially ones that are not called Pure?)



#### PLANNING YOUR NEXT STEPS

#### NOW

Best practices
Execute and
automate
Ensure not lagging
behind

#### NEXT

Determine trends
on which to act
Build business
case
Consider timing

#### (N)EVER

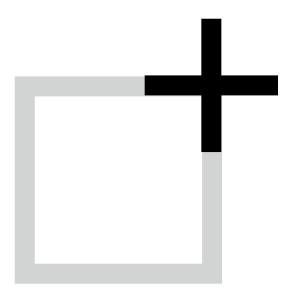
Consider being too early/wrong Determine accelerators and inihibitors

#### NEW

Build scenarios
Look for early
warning signs
Experiment

#### NEEDED

Choose your desirable future Communicate



#### FUNDER ASSESSMENT







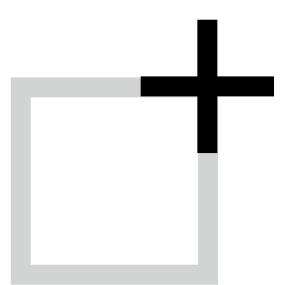


Assessment and evaluation conducted during funding rounds by federal, foundation and other research funders

National research assessment exercises in Australia, UK, etc all drive demand for analytics tools with impact on content and functional developments as well as customer base

State of Australian
University Research
2018-19
ERA National Report













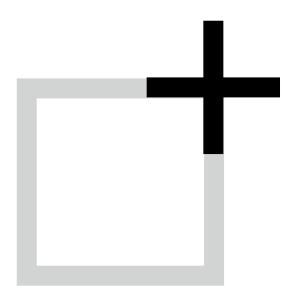


Global, national, disciplinary rankings all draw upon analytics services. Universities want to model and anticipate, and to validate.









#### INSTITUTIONS

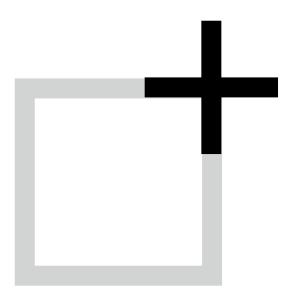




Universities wish to evaluate research activity as part of periodic reviews of departments. Research impact is used to demonstrate wider reach, such as economic impact, and to showcase research. It can also be used for modeling - for example to optimize research groups, and to identify collaborators and potential hires.







#### INDIVIDUALS

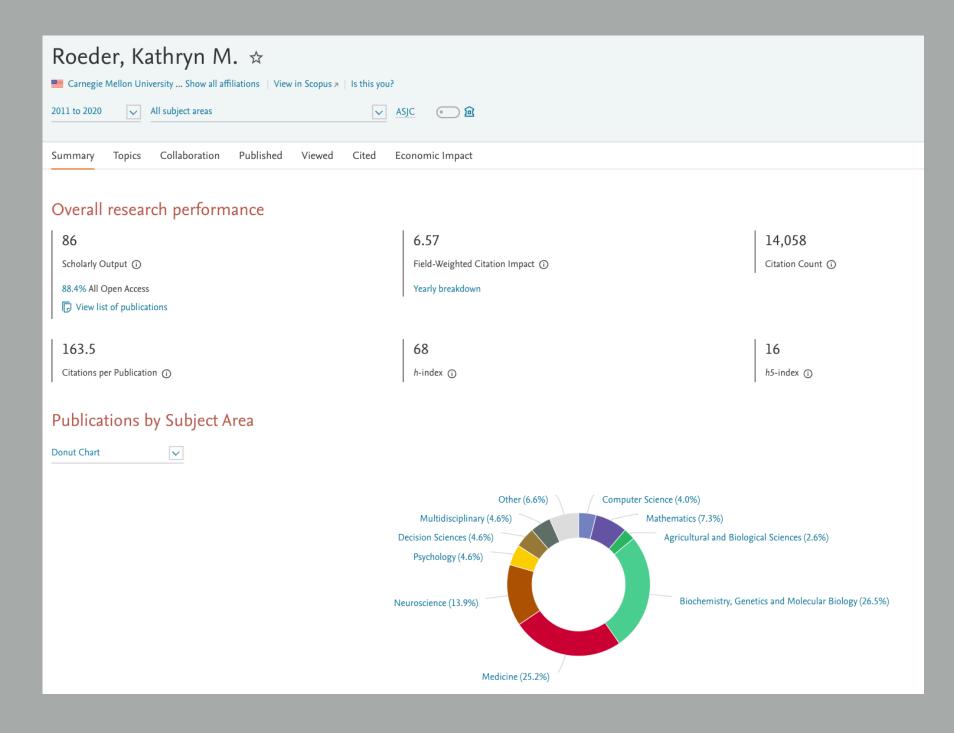








Individuals evaluate their research and its impact to support promotion and tenure cases and to enhance research grant applications. They also wish to find collaborators and graduate students. The use of alternative metrics is favored by many, especially in fields where social media is a primary communication approach.



#### **GREATER FOCUS ON IMPACT**

Adapted from: Assessing the impact of healthcare research: A systematic review of methodological frameworks https://doi.org/10.1371/journal.pmed.1002370

## PRIMARY RESEARCH RELATED IMPACT

Publications, citations, dissemination, collaborations

### S O C I E T A L IMPACT

Health literacy, knowledge, social inclusion

### INFLUENCE ON POLICY MAKING

Level of policy making, nature of impact, collaboration with industry and govt

### E C O N O M I C IMPACT

R&D investment, royalties and IP revenue, spin-off companies

# HEALTH & HEALTH TH SYSTEMS IMPACT

Evidence based practice, quality of care, health workforce

### R E A D I L Y EXTENSIBLE

To other fields......

### WE CAN'T DO THIS ALONE!

Partnerships with information and analytics companies like Elsevier can help us in achieving our organization's goals

Sharing expertise and experiences at conferences like this is critical.

Again, welcome, virtually, to CMU - have a great conference!

